CONVERSION OF LEGACY DATA INTO EPIC

Ensuring that legacy data is readily available when we transition to Epic is critical. The Data Conversion Delivery Integrated Work Group is in the process of finalizing the type and amount of data that will be converted into Epic from legacy systems. UMass Memorial is converting more legacy data than most other Epic clients so that our caregivers have access to as much historical data as possible at go-live, enabling us to better care for our patients.

Because it is absolutely essential that the data converted be thoroughly validated by providers and clinical staff, a series of Data Conversion Validation Sessions will take place at University Campus and Biotech One in Worcester from December 2016 through July 2017. Enterprise Design Team members, Subject Matter Experts and Residents will be asked to participate; however any clinician is welcome to participate. If interested, please email epicproject@umassmemorial.org.

WORKFLOW WALKTHROUGH

Mark your calendar for Epic Workflow Walkthrough (WFWT) sessions that will take place March 27-31, 2017 at the University Campus. WFWT is designed to give providers and employees a high-level view of UMass Memorial’s Epic system by demonstrating a series of patient scenarios. These sessions are intended to showcase the design decisions made and the system’s build as a result of those decisions. The WFWT sessions will:

1. Tell a realistic patient story through an integrated demonstration
2. Demonstrate workflow scenarios via breakout sessions that highlight significant workflow/process changes that can be expected when we go live with Epic.

For additional information, please see the Workflow Walkthrough Fact Sheet on Epic Central.

TELL US WHAT YOU THINK

Tell us how we’re doing! Are the Epic Talking Points helpful? Is there something you’d like us to feature? Email us at epicproject@umassmemorial.org and let us know!

KEEP IN MIND

1. **9/2 Freeze Reminder:** As of September 2, 2016 and running through June 2017, no updates or changes can be made to applications that interface with Epic. Exceptions do apply. Visit Epic Central to learn more.
2. **Vacation Mindfulness:** Providers and staff will be required to attend Epic training during August or September 2017. Training will be one or more days, depending on the individual’s role. Be mindful of taking considerable time (weeks at a time) away during this period.

Have a question about the Epic implementation? Email epicproject@umassmemorial.org or visit Epic Central at ummhcephicentral.org.
BASELINE TRANSFORMATION READINESS

The Transformation Readiness Program launched in September with a series of kick-off sessions for Clinical & Nursing, Provider and Revenue Cycle leadership teams. During these meetings, the overall transformation program and change management plan were reviewed. Department leaders completed baseline transformation readiness self-assessments to determine their department’s level of readiness across various Epic-related measures. These assessments (a total of five leading up to go-live) serve as a readiness road map to help departments/clinics/practices prepare for our Epic go-live and will be closely monitored by our Entity Leads. The readiness scores of each individual department determine the state of readiness of UMass Memorial. The graphics below represent the system roll-up for Clinical & Nursing, Provider and Revenue Cycle.

<table>
<thead>
<tr>
<th>System Roll-Up</th>
<th>Entity Lead</th>
<th>Percentage of Assessments Received</th>
<th>Go-Live Plan</th>
<th>Communication Plan</th>
<th>Device Readiness</th>
<th>Downtime / Business Continuity</th>
<th>Future State Workflow</th>
<th>Policies</th>
<th>Practice Changes</th>
<th>Reporting / Forms</th>
<th>Security Access</th>
<th>Super Users</th>
<th>Training</th>
<th>Charge Capture</th>
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</thead>
<tbody>
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<tr>
<td>REVENUE CYCLE</td>
<td>Sergio Melgar</td>
<td>91%</td>
<td>0%</td>
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<tr>
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</tbody>
</table>

Key: [ ] On Target, [ ] 1 Milestone Behind, [ ] > 2 Milestones Behind

EPIC PROJECT MILESTONES

Milestones in green have been completed.

- **01/01/16** Planning Phase Done/Start Design & Build Phase
- **09/02/16** Design & Build Phase Done/Start Testing
- **2/28/17** Infrastructure Ready
- **4/28/17** UMMHC Content Configuration Complete
- **6/30/17** Testing Done
- **5/30/17** Start Training
- **10/1/17** Go-Live #1 Med Center, Med Group, Clinton, HealthAlliance, Marlborough, Medical School Clinical Data Repository Interface, Academic EHR & Pop Health Modules
- **1/1/18** Transition to Support & Optimization

Specific Date TBD Go-Live #2 Community Healthlink

Please visit Epic Central at ummhcepiccentral.org for other timelines showing a variety of key milestones.

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