Continue to spread the word . . .

Secure your home office using tips from IT’s website:

Creating a Secure Home Workplace

Get technology help from IT the fastest way possible from IT’s website:

We’re Here to Help: Help Desk and Productivity
IT is working to remove dependencies on legacy physical campus technology.

- From a fax machine to RightFax
- From an H: Drive to OneDrive
- From a computer to Amazon EC2

Diagram showing the transition from outdated technology to cloud-based solutions.
UMass Medical School has implemented Zoom’s HIPAA compliant version capable of supporting Commonwealth Medicine’s healthcare services and UMMS’ clinical needs. A Fully HIPAA Compliant Platform

- Signed BAA in accordance with HHS guidelines
- Encryption for 3rd-party endpoints enabled
- Device & User information removed from logging and reporting
- Encrypted Chat enabled
- Encrypted Text messages enabled
- Offline messages require parties to initiate a key exchange
- Screen capture is disabled
- Sending images is disabled

UMass Medical School reviewed multiple collaboration solutions. Zoom was selected for its security, compliance, scalability (utilizing AWS) and strong user preference. A Fully Secure Collaboration Platform

- Security vetted by UMMS Information Security and Privacy
- Licensing leverage an attractive UMass system contract
- Features fulfill all academic, research and CWM needs
- Thousands of successful Zoom sessions have occurred since the work from home order was initiated
- UMMS IT has developed a mature service around Zoom:
  - Trained IT support staff
  - “How To” web pages

Zoom Hosts Can Manage Sessions for Increased Security

Zoom Hosts may apply additional controls if highly sensitive data will be part of the Zoom meeting.

- Session Registration and Password Authentication are managed by the session host
- Session Waiting Rooms enable hosts to “Let In” meeting participants as they arrive, preventing unauthorized users
- Hosts can remove participants from active sessions
- Hosts can control the participation level such as managing what video, audio and content is available for participants to share