UMMS Supervisor Email	Konstantinos Deligiannidis MD MPH FAAFP Konstantinos.Deligiannidis@umassmemorial.org
Phone	978-355-6321
Support	Joni Pulnik
Email	Joan.Pulnik@umassmemorial.org
Phone	978.355.9222
Location	Barre Family Health Center, 151 Worcester Road, Barre, MA 01005
Day One Instructions	On Day one, the student should report to the front desk. Ask for Joni Pulnik, the administrative assistant, or myself. Please arrive at 8:30. Also, prior to beginning, the student must be familiar with the Institute for Healthcare Improvement (IHI)'s Model for Improvement.

FCE DESCRIPTION

During the week, the student will work with the Barre Family Health Center's Leadership Team to identify an area of improvement, and perform a rapid Plan-Do-Study-Act (PDSA) cycle, and report the results to the Leadership Team at the end.

FCE LEARNING OBJECTIVES

By the end of this session, students should be able to:

- explain the IHI's Model for Improvement
- perform a rapid PDSA cycle
- describe the utility of Quality Improvement in the outpatient setting

UMMS Competencies	Advocate, Communicator, Person, Problem Solver, Professional
Inter-professional	No
Interdisciplinary	No
Evaluation Type	Attendance, Effort, Participation
Evaluation Criteria	Project Report
Prerequisites	The student must have a clinical user log-in for Allscripts and be familiar with its
	use. Also, the student must be familiar with Microsoft Office, particularly Excel
	spreadsheet use. Lastly, before the start of the week, the student must study and be
	familiar with the IHI Model for Improvement.

AVAILABILITY

- 1 FE1 (1a) | June 6-10, 2016
- 1 FE2 (1b) | July 11-15, 2016 FE3 (1c) | July 18- 22, 2016

FE4 (2a) | September 26-30, 2016 FE5 (2b) | October 3-7, 2016 FE6 (2c) | November 7-11, 2016

- 1 FE7 (3a) | February 6-10, 2017
- 1 FE8 (3b) | March 13-17, 2017 *Spring Break* | March 20-24, 2017 FE9 (3c) | March 27-31, 2017