Adobe Presenter

Purchasing Adobe Presenter

Adobe Presenter is purchased as a license for a single downloadable application from SHI or CDW-G. After purchasing the license, you will receive an email with instructions to download this software and install it on your computer. You will then enter the license key provided by the vendor to activate it. An example of the instructions is provided here.

SHI

Website: https://www.shi.com/
Contact for quote:
Kirkland Hamilton | SHI International Corp | Inside Account Manager | kirk_hamilton@shi.com | www.shi.com
Office: 732-868-5841 | Facsimile: 732-537-7108
Note: If you work for UMass Memorial you may contact:
Bethana Swan | SHI | Healthcare | bethana_swan @shi.com | Office: 603-430-2806 | Fax: 603-430-2805

CDW-G

Website/ordering process: http://www.cdwg.com/umass
Jonathan Williams | Senior Account Manager | CDW-G | 2 Enterprise Dr | Shelton,CT 06484 | Phone: 866 743 5681 | Fax: 203 899 2121 | Jonathan.Williams@cdwg.com

Installing Adobe Presenter

After you receive your Adobe Presenter license from the vendor, please follow these instructions to download the application.

Login to the Licensing Website:

1. Go to: https://licensing.adobe.com/sap(bD1lbiZjPTAwMw==)/bc/bsp/sap/zavllogin/login.htm?sap-language=EN
2. Use the login (Customer's Email address, from order)
3. Then Click on Forgot Password or Create New Password or Use their password on adobe.com

How to download your license?

1. Go to the Licensing Web Site (https://licensing.adobe.com)
2. Enter your email address and password (this is the same email that should have been entered on the sales order)
3. Click Download software on the left side of the screen
4. Select the correct deploy to address and product
5. Download

How to get the Serial Number:

1. Move cursor to the Licenses tab
2. Choose Retrieve Serial Number
3. Then Select the Correct End User ID
4. Click on Search
5. Filter the results by product name

To Download any of your purchases:

1. Move cursor to the Licenses tab
2. Choose Download Software
3. Then select the correct Deploy to ID
4. Then Click on View all
5. Filter the results by product name

Useful Links:

- Customer Login Demo: http://my.adobe.acrobat.com/lwslogin/
- Downloading Software: https://my.adobe.acrobat.com/esddownload/
- Running Reports: https://my.adobe.acrobat.com/reportslws/
- Retrieving Serial Numbers : https://my.adobe.acrobat.com/sns/
- General AVL Support : http://www.adobe.com/support/avl/
- CLP Administration: https://my.adobe.acrobat.com/clpadmindemo/