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Finding a Dentist on the CIGNA Website

- Log onto www.cigna.com
- At the top of the page, click on **Find a Doctor**
- On the question **What Type of Health Care Professional Are You Looking For?** click on **Dentist**
- Ignore the next section that says "Facility/Ancillary"
- You may use the **Narrow Your Search** option by entering your dentist's name (Last Name, First Name) along with the city, state and zip code fields in the next section **or** you may find dentists in a particular area by using just the zip code.
- Click **Next**
- On the next page that says **Select Your Dental Plan**, click on **CIGNA Dental PPO or CIGNA Dental EPO (an in-network only DPPO product)**
- In the drop down that says **Select a Network**, choose the **RADIUS NETWORK**
- In the drop down that says **Select a Specialty**, choose a specialty (general dentistry, orthodontics, etc.)
- Click on **Search**
- Depending on the Search criteria you used, either a list of in-network CIGNA dentists will display or the display will indicate that the dentist you searched for is or is not in the network.

You may also contact CIGNA customer service at 800-CIGNA24 (800-244-6224). UMass Medical School is in the Radius network. Give CIGNA your member ID number which is your UMass Medical School employee ID number preceded by a "0" (zero).