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## **Finding a Dentist on the CIGNA Website**

- Log onto [www.cigna.com](http://www.cigna.com)
- At the top of the page, click on **Find a Doctor**
- On the question **What Type of Health Care Professional Are You Looking For?** click on **Dentist**
- Ignore the next section that says "Facility/Ancillary"
- You may use the **Narrow Your Search** option by entering your dentist's name (Last Name, First Name) along with the city, state and zip code fields in the next section **or** you may find dentists in a particular area by using just the zip code.
- Click **Next**
- On the next page that says **Select Your Dental Plan**, click on **CIGNA Dental PPO or CIGNA Dental EPO (an in-network only DPPO product)**
- In the drop down that says **Select a Network**, choose the **RADIUS NETWORK**
- In the drop down that says **Select a Specialty**, choose a specialty (general dentistry, orthodontics, etc.)
- Click on **Search**
- Depending on the Search criteria you used, either a list of in-network CIGNA dentists will display or the display will indicate that the dentist you searched for is or is not in the network.

**You may also contact CIGNA customer service at 800-CIGNA24 (800-244-6224). UMass Medical School is in the Radius network. Give CIGNA your member ID number which is your UMass Medical School employee ID number preceded by a "0" (zero).**