

AT UMASS MEMORIAL YOUR SAFETY IS OUR PRIORITY.

Don't delay care! Not being seen could cause an increase in symptoms or further deteriorate your health. Strict safety measures are in place for our patients and caregivers.

UPON ARRIVAL



Sanitize hands.

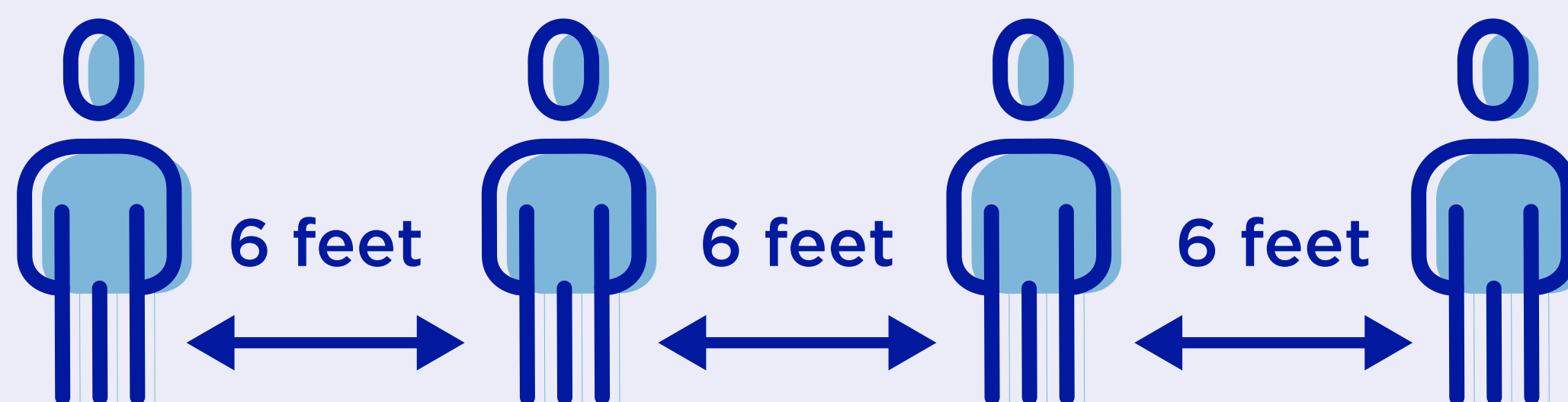


Wear a mask.



Get screened.

WHILE IN THE HOSPITAL/OFFICE



Employees required to use Self Reporting Tool prior to coming to work.



Elevators = 4 people max



Cover your cough or sneeze with a tissue, throw the tissue in the trash, and wash your hands.



Waiting areas/check-in process allow for social distancing = 6 feet apart



Touch-free processes when appropriate



Increased cleaning of high-touch surfaces/rooms

Not all of the above apply to every location (e.g., administrative offices may not be screened onsite; instead they may self report.)

**VIRTUAL VISITS ARE AVAILABLE FOR MOST
UMASS MEMORIAL OUTPATIENT CLINICS/OFFICES.**

Call 855-UMASS-MD (855-862-7763) or your physician.

www.umassmemorial.org



**UMassMemorial
Medical Center**