

OCP Program Development Expertise

Program	Demonstrated Experience
<i>Community Health Center Initiatives</i>	<ul style="list-style-type: none"> Community health assessment and feasibility evaluation for Federally Qualified Health Center (FQHC) status.
	<ul style="list-style-type: none"> Development of business plans and completion of applications to acquire designation as a Federally Qualified Health Center.
	<ul style="list-style-type: none"> Developed a technical assistant/consultation program for Community Health Centers
	<ul style="list-style-type: none"> Facilitated the development of six regional collaborations to integrate behavioral health and medical care services.
<i>Cross Cultural Initiatives</i>	<ul style="list-style-type: none"> Developed the medical interpreter training program and curriculum in response to MASSHEALTH desire to facilitate increased health care access.
	<ul style="list-style-type: none"> Developed the cultural linguistic service bureau to provide translation and cultural sensitivity analysis for eight languages.
	<ul style="list-style-type: none"> Developed the performance model for providing language translation and cultural sensitivity evaluation for the cultural linguistic service bureau.
	<ul style="list-style-type: none"> Developed a program for assessing cultural awareness throughout all levels of an organization, and including community perceptions.
	<ul style="list-style-type: none"> Developed a program for assessing interpreter knowledge.
<i>Education and Training</i>	<ul style="list-style-type: none"> Developed the provider education program for the Antibiotics pilot project.
	<ul style="list-style-type: none"> Developed the provider education program for the Chlamydia pilot project.
	<ul style="list-style-type: none"> Developed the provider education program for the Diabetes pilot project.
	<ul style="list-style-type: none"> Developed the provider education program for the Cross cultural guidelines project.

Program	Demonstrated Experience
<i>MassHealth Outreach and Enrollment</i>	<ul style="list-style-type: none"> Developed a MassHealth Training Forum program to promote information dissemination and community/public relationship building to increase health care access. Included five regionally based quarterly programs, newsletter, major conferences, publications, reports and ongoing technical assistance.
	<ul style="list-style-type: none"> Developed a rural health outreach program to promote healthcare access in three rural regions of Massachusetts.
	<ul style="list-style-type: none"> Developed an outreach and enrollment program which provides grants to a range of health providers to increase outreach to MassHealth and Commonwealth care eligible residents.
	<ul style="list-style-type: none"> Developed an outreach and enrollment manual and training program for grant recipients.
<i>Oral Health Initiatives</i>	<ul style="list-style-type: none"> Developed the program components for the MassHealth dental access program which included developing capacity at community health centers by supporting start up expenses, curriculum development for provider training in appropriate assessment and referral, loan repayment and scholarships.
<i>Oral Health Initiatives</i>	<ul style="list-style-type: none"> Collaborated with the medical school, Dental Services of Massachusetts, Inc.(DSM),the Kellogg Foundation, MassHealth, and the Health Foundation of Central Massachusetts to develop a dental residency program.
<i>Summer Assistantship</i>	<ul style="list-style-type: none"> Developed the UMASS summer community assistance-ship program to promote community based primary care service learning opportunities for medical students.
<i>Workforce Development</i>	<ul style="list-style-type: none"> Developed a model for interdisciplinary collaborative team development for promoting integrated care and decision making at selected health center sites.